



Environmental Quality Board

p.o. box 8477 \* harrisburg, pa. 17105-8477 (717)787-4526

November 8, 2001

Mr. Robert E. Nyce, Executive Director  
Independent Regulatory Review Commission  
14<sup>th</sup> Floor, Harristown #2  
333 Market Street  
Harrisburg, PA 17120

Re: Proposed Rulemaking – Safe Drinking Water (#7-368)

Dear Mr. Nyce:

The Environmental Quality Board has received comments regarding the above referenced proposed rulemaking from the following:

- |                                 |                        |
|---------------------------------|------------------------|
| 1. Jan Bove                     | 11. Stella Gasdaska    |
| 2. Maureen Smith                | 12. C. B. Lawler       |
| 3. Phil Graziano                | 13. Brian Kordeck      |
| 4. Cindy Burcin                 | 14. Lori Savastano     |
| 5. Sharon McGee                 | 15. Katherine Starr    |
| 6. Dolores Lombardi             | 16. Patrice A. Teltser |
| 7. George Abel                  | 17. Margie Matway      |
| 8. Dorene Darabaris             | 18. Richard Harvilla   |
| 9. James Rudy, Erie Water Works | 19. Robin Sherman      |
| 10. Linda Sterner               |                        |

These comments are enclosed for your review. Copies have also been forwarded to the Senate and House Environmental Resources and Energy Committees. Please contact me if you have any questions.

Sincerely,

Sharon F. Trostle  
Regulatory Coordinator

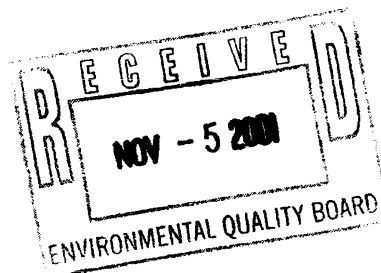
Enclosures

RECEIVED  
2001 NOV -9 AM 8:25  
INDEPENDENT  
REGULATORY  
REVIEW COMMISSION

As a new member of the Clean Water Action,  
I would like to voice my opinion as to  
the utilities giving ~~the~~ the public 24 hrs.  
notice or less to report contaminants in our  
water supply.

Sincerely  
Jan Dove  
1021 Nicholas St.  
Bethlehem, Pa 18017

2011 NOV -9 AM 8:25  
REVIEW COMMISSION



2001 NOV -9 AM 8:25

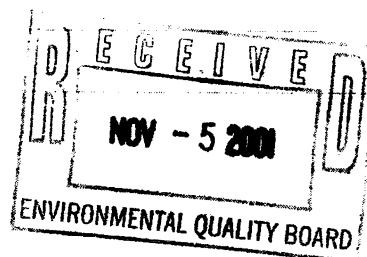
REVIEW COMMISSION

To: Environmental Quality Board  
PO Box 8477  
Harrisburg PA 17105-8477

Require utilities to notify the media within 24 hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe.

Require that Consumer Confidence Reports be sent to all consumers, not just bill-paying customers.

Maureen Smith  
33 Waverly Rd  
Haverhill PA 19083



Original: 2214

RECEIVED  
NOV - 9 AM 8:25

REVIEW COMMISSION

October 30, 2001

Phil Graziano  
131 Hermit St  
Philadelphia, PA 19127

Environmental Quality Board  
PO Box 8477  
Harrisburg, PA 17105-8477

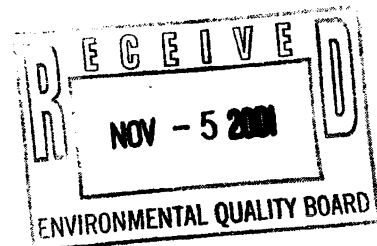
Re: Notification of Drinking Water Standards

PA Dept of Environmental Protection:

It has been brought to my attention that there is a lobby to strengthen Pennsylvania's rules concerning the consumer's rights to know about the quality of our drinking water. I would like to request that utility companies be required to notify consumers and the media within 24 hours if water quality drops below state standards with regards to contaminants. That the media and other methods be used to do so. And, that Consumer Confidence Reports be required to list the possible health effects of all those contaminants found in our drinking water.

Thank you for your consideration on this matter.

Sincerely,  
Phil Graziano





Original: 2214

October 30, 2001

Environmental Quality Board  
PO Box 8477  
Harrisburg PA 17105-8477


RECEIVED  
2001 NOV -9 AM 8:25  
HARRISBURG ENVIRONMENTAL QUALITY  
BOARD REVIEW COMMISSION

Dear Board:

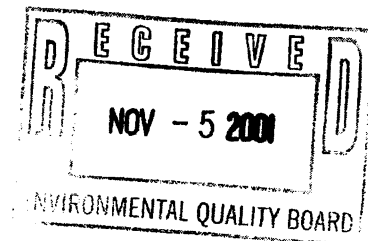
Please make a decision:

- to require utilities to notify the media within 24 hours any time our water violates state standards.
- require that Consumer Confidence Reports list specific polluters by name when data is available.

Sincerely,



Cindy Burcin  
3186 Patterson Dr  
Bethlehem, A18017



Original: 2214

1985 Hopewell Circle  
Bethlehem, PA 18017

October 30, 2001

Environmental Quality Board  
PO Box 8477  
Harrisburg, PA 17105-8477

Dear Environmental Quality Board:

I am interested in having PA's rules about our right to know about the quality of our drinking water strengthened.

Require utilities to notify the media within 24 hours anytime our water violates state standards.

Require utilities to use multiple methods to inform us when our water is unsafe.

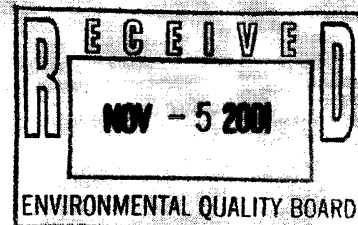
Require that Consumer Confidence Reports list health effects for all contaminants detected in our water.

Sincerely yours,



Sharon N. McGee

2001 NOV - 5 AM 8:25  
RECEIVED  
ENVIRONMENTAL QUALITY BOARD



Environ. Quality Board  
Harrisburg PA

232 RIPKA ST  
PHILA PA 19127  
10/12/2001

Dear Environmental Board,

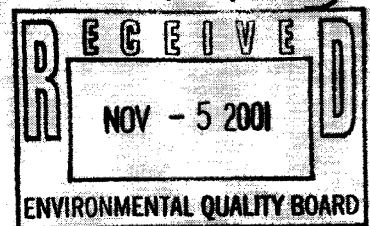
I want Pennsylvania's laws about  
our right to know about the quality  
of our drinking water strengthened:

The rules need to require utilities  
to notify the media within 24 hours  
any time our water violates state  
standards. Multiple methods of  
informing the media need to be used  
when our water is unsafe.

The rules need to require that  
Consumer Confidence Reports be sent  
to all consumers, not just bill-paying  
customers.

Sincerely,

Adoree A. Lombardi



20011017-9 AM 8:25

REVIEW COMMISSION

10.30.01

Environmental Quality Board,

Require utilities to notify the media within 24 hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe.

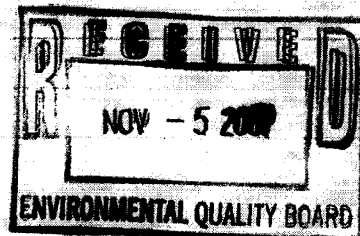
Require that Consumer Confidence Reports list health effects for all contaminants detected in the water

George Abel

157 Salgynac  
Phila, PA 19128

2001 NOV -9 11:18:26

REVIEW COMMISSION



Original: 2214

2001 NOV - 9 AM 8:26

REVIEW COMMISSION

1937 Hopewell Road  
Bethlehem, PA 18017  
October 30, 2001

Environmental Quality Board  
PO Box 8477  
Harrisburg, PA 17105-8477

To Whom It May Concern:

This is a request for your Board to strengthen Pennsylvania's rules regarding the consumers' rights to know about the quality of our drinking water.

You need to:

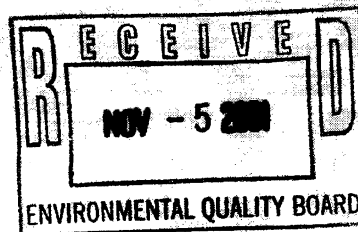
- Require utilities to notify the media within 24 hours any time our water violates state standards.
- Require utilities to use multiple methods to inform us when our water is unsafe.
- Require that Consumer Confidence Reports list health effects for all contaminants detected in our water.

Please do this to insure the quality of our drinking water. In this time in our history, we need to be assured that our water is safe. Thank you.

Sincerely,

*Dorene Darabaris*

Dorene Darabaris



November 1, 2001

Environmental Quality Board:

Please strengthen PA's  
rules about our right to  
know about the quality of  
our drinking water.

Require utilities to  
notify the media in 24 hours  
any time our water violates  
state standards.

Require utilities to use  
multiple methods to inform  
us when our water is  
unsafe.

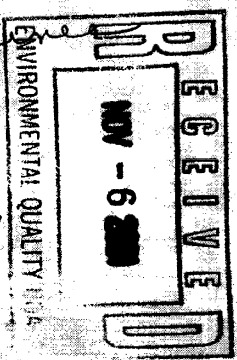
Require that consumer  
confidence reports list health  
effects for all contaminants  
detected in our water

Linda K. Sterner

Linda K. Sterner  
368 Oxford Drive  
Bethlehem PA 18017

2001 NOV -9 AM 8:26

REVIEW COMMISSION



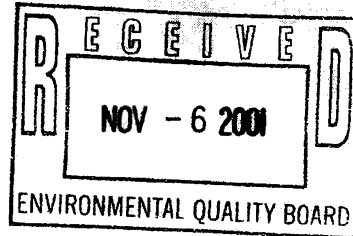
Ms. Stella Gasdaska  
3147 East Blvd.  
Bethlehem, PA 18017



Original: 2214

2001 NOV - 6 AM 8:26

REVIEW COMMISSION



Please:

- ① require utilities to notify the media within 24 hours any time our water violates state standards.
- ② require utilities to use multiple methods to inform us when the water is unsafe.
- ③ require that Consumer Confidence Reports be sent to all consumers, not just bill-paying customers.

Thank you.

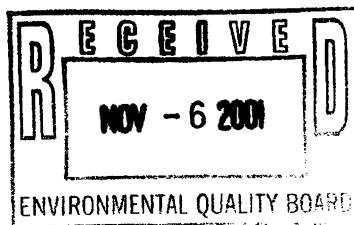
S. Gasdaska



Dear Sirs,

Please strengthen the rules concerning utilities to notify the media within 24 hrs. any time water violates state standards.

Sincerely  
CB Sander  
1602 Elliott Ave  
Beth Pa.  
18018



RECEIVED  
NOV - 9 AM 8:26  
ENVIRONMENTAL QUALITY BOARD

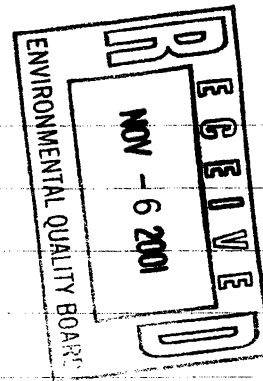


11/3/01

ENVIRONMENTAL QUALITY BOARD

P.O. Box 8477

HARRISBURG, PA 17105-8477



I AM WRITING YOU TODAY, BECAUSE I  
WOULD LIKE YOU TO STRENGTHEN PENNSYLVANIA'S  
RULES ABOUT OUR RIGHT TO KNOW ABOUT THE  
QUALITY OF MY DRINKING WATER. I WOULD LIKE  
TO SEE THE FOLLOWING THINGS TO HAPPEN:

1) REQUIRE UTILITIES TO NOTIFY THE MEDIA  
WITHIN 24 HOURS ANY TIME OUR WATER  
VIOLATES STATE STANDARDS AND USE  
MULTIPLE METHODS TO INFORM US WHEN  
OUR WATER IS UNSAFE.

2) REQUIRE THAT CONSUMER CONFIDENCE  
REPORTS LIST SPECIFIC POLLUTERS BY  
NAME WHEN DATA IS AVAILABLE.

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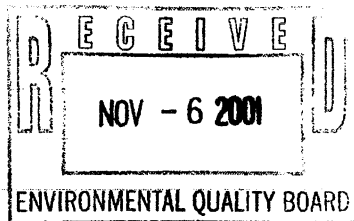
To the Environmental Quality Board,

Strengthen Pennsylvania's rules about our right to know about the quality of drinking water.

Require utilities to notify the media within 24 hours any time our water violates State Standards.

Require utilities to use multiple methods to inform us when our water is unsafe.

Require that Consumer Confidence Reports list health effects for all contaminants detected in our water.



Sincerely,

Lori Savastano

392 Oxford Dr  
Bethlehem, PA 18017

2001-11-09 11:03:27

RECEIVED

Original: 2214

Dear Environmental Quality Board,

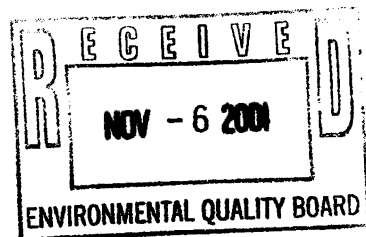
Please strengthen Pennsylvania's rules about our right to know more about the quality of our drinking water.

You need to require utilities to notify the media within 24 ~~hours~~ <sup>hours</sup> any time our water violates state standards and use multiple methods to inform us when our water is unsafe.

You need to require that Consumer Confidence Reports list health effects for all contaminants detected in our water.

Thank you for your attention,  
Katherine Stann

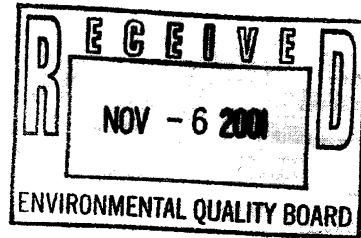
373 Shurs Lane Apt. 1F  
Philadelphia, PA 19128



201 NOV - 9 AM 8:27  
RECEIVED  
COMMISSION

Original: 2214 PATRICE A. TELTSEK.  
246 PINE TOP TRL.  
BETHLEHEM, PA 18017-1730

Env. Quality Board  
P.O. Box 8477  
Harrisburg, PA 17105-8477



Please strengthen our rules for the right to know  
about the quality of our drinking water.

- ① Require utilities to notify the media within  
24 hours, any time our water violates state  
standards.
- ② Require utilities to use multiple methods to  
inform us when our water is unsafe.
- ③ Require that Consumer Confidence Reports  
list health effects for all contaminants  
detected in our water.

This is important! Thank you.

Patrice Teltsek

RECEIVED  
2001 NOV - 9 AM 8:27  
HOUSE OF REPRESENTATIVES  
COMMITTEE ON ENVIRONMENT  
AND NATURE  
REVIEW COMMISSION

11-1-01

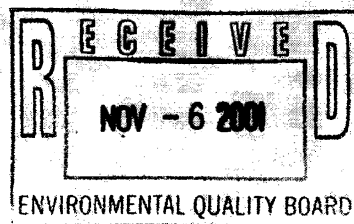
To the Environmental Quality Board  
P.O. Box 8477  
Harrisburg, Pa. 17120

As a Pennsylvanian I am very concerned about the quality of our drinking water.

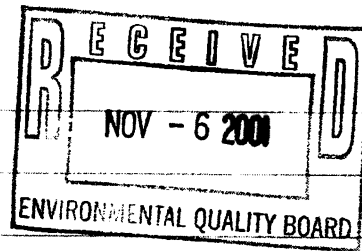
I would like to require utilities to use multiple methods to inform us when our water is unsafe. Please enforce the rules so we can be notified within 24 hrs. if our water violates state standards,

Sincerely,

Kaigie Matway



2001 NOV - 9 AM 8:27  
REVIEW COMMISSION



Dear Board

Please require utilities to notify  
media IF water does not meet  
STATE STANDARDS

Require consumer confidence  
report be sent to all consumers

Thanks

Ricki Arvillat

1410 Budd Ave

Bethlehem PA 18016

2000 NOV - 9 AM 10:27

REVIEW COMMISSION

To: Environmental Quality Board

Require utilities to notify the media within 24 hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe.

Require that Consumer Confidence Reports list health effects for all contaminants detected in our water

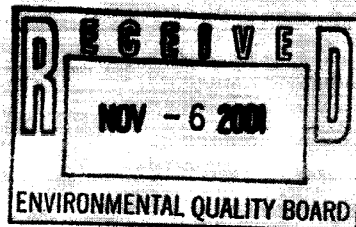
Thank You,

Robin Sherman  
4117 Marguerite Ave.  
Phila PA 19128

RECEIVED

2001 NOV -9 AM 8:27

REVIEW COMMISSION



Original: 2214

**ERIE CITY WATER AUTHORITY  
ADMINISTRATION BUILDING****340 West Bayfront Parkway****P. O. Box 1729****Erie, PA 16507-0729****PHONE: (814) 870-8000****FAX: (814) 452-6227**Date: November 6, 2001To: ~~Meredith Hill~~ SharonCompany: Environmental Quality BoardFax Number: 717 783 8470From: James J. Rudy, Chief Operating OfficerNumber of Pages including Cover Sheet: 3

RECEIVED  
2001 NOV -9 AM 8:26  
REVIEW COMMISSION

*If you do not receive any part of this transmission, please call 870-8051.*





November 6, 2001

Environmental Quality Board  
P.O. Box 8477  
Harrisburg, PA 17105-8477

2001 NOV -9 AM 8:26

REVIEW COMMISSION

Dear Board Members:

The Erie City Water Authority has comments on changes to the Consumer Confidence Report and Public Notification sections of the Chapter 109 Drinking water regulations.

The following comments are provided:

### CCRs

1. Should the Department be more stringent than EPA and require community water suppliers to deliver a copy of the systems CCR to all consumers? Recommendation. Support the Department's proposal to adopt the federal regulations which are not more stringent, requiring CCRs be sent to all customers and make a good faith effort (outlined in the federal requirements) to reach consumer (persons served by the system who do not pay a water bill, i.e. renters of apartments, residents of condominiums, university students).
2. DEP is requesting comments on the requirement for community water systems of non-English speaking residents (determined by the Department) to include a notice of importance of the report or telephone number or address in the appropriate language(s) where such residents may contact the system to obtain a translated copy of the report or assistance in obtaining a multi-lingual copy. The requirement would apply to Public Notification and CCRs. Recommendation. The report contain a notice of importance in the appropriate language(s) encouraging translation.
3. DEP is requesting how to define a large portion of non-English speaking residents. EPA's guidance suggests a threshold of the lesser of 10% of the population or 1,000 people. Recommendation. Eliminate the 10% of the population criteria. The 10% requirement is particularly onerous for small systems that have the fewest resources (financial, etc.). EPA has documented that these systems have been disproportionately impacted by recent SDWA regulation. Also, the number of persons threshold should be increased from 1,000 to 2,500 persons. Census data provides information on numbers of households that are non-English speaking and could be

340 West Bayfront Parkway  
P.O. Box 1729  
Erie, PA 16507-0729  
814/455-1049  
FAX 814/454-8785  
www.eriewater.org  
jimr@eriewaterworks.org

Khalil G. Rabat  
Chairman  
L. Robert Jandt  
Vice Chairman  
George H. Willis, P.E.  
Secretary  
Richard S. Wasielewski  
Treasurer  
Daniel J. Bensur  
Thomas C. Hoffman  
Stanley J. Prazer  
Raymond P. Romanski  
Dorothy A. Smith  
James J. Rudy  
Chief Operating Officer

used as a source for this type of information. Based on the 1990 census, of the five million households in Pennsylvania, 386,000 or 8% are non-English speaking.

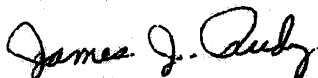
**Public Notification**

1. Recommendation. Support the recent changes to the Federal Public Notification Rule adopted by EPA, particularly its approach to establishing three tiers for public notification which links the timing of notices to the significance of the matter which gives rise to the need for a notice.
2. Recommendation. The provisions regarding the multi-lingual notification should match those established for the CCR to simplify administration.

Any questions pertaining to this input may be addressed by contacting the undersigned at 814-870-8000, ext. 304.

Sincerely,

ERIE CITY WATER AUTHORITY

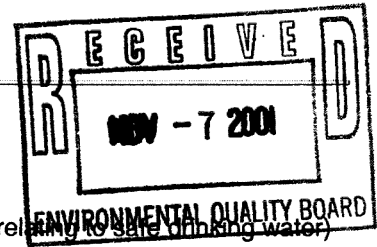


James J. Rudy  
Chief Operating Officer

Original: 2014

**Trostle, Sharon F. - DEP**

**From:** Serena A. DiMagno [dimagnoassoc@supernet.com]  
**Sent:** Wednesday, November 07, 2001 4:01 PM  
**To:** RegComments@state.pa.us  
**Subject:** Comments to the Proposed Rulemaking to Amend Chapter 109 (relating to safe drinking water)  
**Importance:** High



Comments herein are submitted by the **Water Works Operators' Association of Pennsylvania (WWOAP)** and are submitted by the Association's Legislative Chairman: Serena A. DiMagno

Serena A. DiMagno, President  
DiMagno Associates, Inc.  
16-A Park Avenue  
Hershey, PA 17033  
717-534-8544  
717-534-8546 FAX  
e-mail: dimagnoassoc@supernet.com

The WWOAP mailing address is: Duane Close, Secretary-Treasurer  
The Water Works Operators' Association of Pennsylvania  
P.O. Box 1303  
York, PA 17405

2001 NOV 13 PM 5:02  
RECEIVED  
LEGISLATIVE COMMISSION

**Comments to the Environmental Quality Board Regarding Proposed Changes to Chapter 109 Adopted by the EQB on July 17, 2001 submitted by the Water Works Operators' Association of Pennsylvania (WWOAP):**

WWOAP is a professional association established and organized in 1927 to improve and advance the public water supply industry in Pennsylvania. WWOAP's approximately 1300 members include water supply professionals: operators, managers, engineers, laboratory personnel, equipment and supply manufacturers representatives, suppliers and vendors, as well as local, state and federal officials and personnel serving public, private, investor-owned, and municipally owned community water systems in Pennsylvania. WWOAP is also a member of the Water Utility Council of the Pennsylvania Section of the American Water Works Association.

WWOAP thanks the EQB for the opportunity to comment on the proposed changes to Chapter 109 as well as for holding the public meeting/hearing on October 9, 2001 which was attended by our Legislative Chairman.

Our organization for the most part supports the changes as proposed and recognizes that these regulatory changes mirror recently adopted Federal Safe Drinking Water Act (SDWA) regulations. We further recognize that these changes must be implemented for Pennsylvania to retain primacy for the SDWA. WWOAP strongly supports Pennsylvania's continued primacy for the SDWA. Moreover, in support of Pennsylvania's SDWA primacy, WWOAP concludes that Pennsylvania's SDWA regulations should not be more stringent than the Federal SDWA provisions.

The following are specific comments related to the proposed regulation changes:

**Minor revisions to the Lead and Copper Rule Monitoring Requirements (LCRMR):**

WWOAP supports the changes to the lead and copper rule monitoring requirements

11/07/2001

which allow water systems that have low lead and copper levels to immediately move to reduced three-year monitoring thus by-passing annual testing. Allowing this provision does not compromise drinking water safety but will allow water suppliers a substantial annual cost savings (estimated at approximately \$128,000/year).

**Consumer Confidence Report (CCR):**

Our organization supports the requirement that community water systems prepare and provide an annual CCR for their customers. WWOAP is a water industry association which provides and advocates education for its membership, the water supply industry, and the public. WWOAP believes the public should be adequately informed in order to make reasonable consumer decisions.

WWOAP, however, advocates that any CCR requirements which mandate the water supplier to identify sources of supply and system facilities using specific locations or any requirements requesting vulnerability assessments should be deleted in the interest of public safety and security. We believe these comments are reasonable and prudent based on the PA DEP's own actions following the September 11th terrorist attacks, as well as the ongoing heightened efforts nationally with respect to security measures. The Department has removed all locational reference information concerning public water supplies in Pennsylvania from the Department's website.

We further recommend that information required to be included in a multi-lingual format in the CCR should be limited to a notice of the importance of the report and the name of a contact, including telephone number and address from whom consumers may obtain additional assistance in obtaining translation services or a translated version of the CCR. Further, community water systems should be allowed to include a notice of the availability of the CCR report in billing inserts and advertisement in a general circulation newspaper of the posting of the system's CCR on a website in lieu of mailing CCRs to all customers. This notice would include not only information on the availability of the CCR but provide the system's website address, phone number and also the website addresses for the PA DEP, the PA Public Utility Commission, and the US EPA as additional sources for information regarding CCRs and other drinking water programs. The monies saved in the production and mailing of CCRs could make much needed funds available for other system needs in meeting safe drinking water requirements. For those customers that do not have access to computers and the internet either at home, school, work or in local libraries, the community water system could provide for such customers to receive the CCR by other means, including mailing a CCR to those customers who make such a request.

WWOAP also believes that given the difficulty in determining the number of non-English speaking residents, that the number of persons threshold should be increased from 1,000 to 2,500 persons. Although census data provides information concerning the ethnic background of a locale's population, it does not document what portion of that population is non-English speaking. A public water system is then left to determine what portion, if any, of a particular ethnic group is non-English speaking - a method which is certainly a gross approximation, at best. Understanding that recent SDWA regulations promulgated by the EPA have documented the disproportionate financial impact upon small systems in meeting regulatory compliance further substantiates the threshold increase from 1,000 to 2,500.

We believe that the PA DEP should not adopt the EPA guidance suggesting a multi-lingual language threshold of the lesser of 10% of the population or 1,000 people. We believe the 10% of the population portion of the criteria should be eliminated and the number of persons threshold should be increased from 1,000 to 2,500 as discussed above.

The 10% of the population portion of the criteria is onerous for small systems wherein the percentage criteria could mandate multi-lingual requirements for non-English speaking populations of 100 persons or less.

**Public Notification:**

WWOAP strongly supports the approach of establishing three tiers for public notification which ties the timing of notices to the significance and public health/safety of the situation giving rise to the need for a notice. We recommend that the multi-lingual provisions for public notification should mirror the provisions for CCR as discussed above under our recommendations concerning the CCR.

WWOAP endorses the inclusion of a consultation process with the PA DEP rather than using a list of more prescriptive state requirements. For the consultation process to be more workable, one of the following provisions should be applicable if any additional notice requirements are established through the consultation process:

- the additional notice would make the public notice process more effective than the measures specified in the regulation; **or**
- the additional notice would make the process more efficient, while maintaining the same effectiveness, than the specified requirements

Consistent with the intent of consultation and cooperation, we further believe that any additional requirements must be subject to agreement of both the DEP and the public water system. Inclusion of these provisions will better assure that any supplemental requirements will indeed provide additional benefit and reduce or eliminate the needless expenditure of limited financial resources.

WWOAP again thanks the EQB for the opportunity to comment on these proposed regulations and is willing to provide any additional information or address any questions regarding the comments herein or on other matters related to this regulatory process.

WWOAP maintains a website at: [www.woap.org](http://www.woap.org) and additional information concerning our organization as well as additional contact information may be obtained on the website.

Serena A. DiMagno, President  
DiMagno Associates, Inc.  
16-A Park Avenue  
Hershey, PA 17033  
717-534-8544  
717-534-8546 FAX  
e-mail: [dimagnoassoc@supernet.com](mailto:dimagnoassoc@supernet.com)

Original: 2214

**Trostle, Sharon F. - DEP****From:** Clean Water Action - Pittsburgh [pittcwa@cleanwater.org]**Sent:** Wednesday, November 07, 2001 4:52 PM**To:** RegComments@state.pa.us**Subject:** PN/CCR Rule

NOV - 7 2001

November 7, 2001

Environmental Quality Board  
 PO Box 8477  
 Harrisburg, PA 17105-8477

Dear Friends:

With the publication of new Public Notification and Consumer Confidence Report Rules, the Department of Environmental Protection has an opportunity to strengthen the public's right to know when our drinking water may affect our health. These regulations are critical to allow all Pennsylvanians, particularly the vulnerable populations most at risk, to protect themselves from contaminants in their water that could make them sick. For that reason, the below signed groups and individuals submit the following comments on the proposed rules.

**Public Notification Rule:** We are concerned that the proposed rule will weaken some of the existing protection afforded to the residents of Pennsylvania, in some cases actually delaying notification when our water is unsafe to drink.

**Notification of the media within 24 hours:** Under the proposed rule, it may sometimes be as long as 30 days before the public is notified that unhealthy levels of arsenic or some other cancer-causing chemical have been found in their tap water. This is unacceptable. Consumers should be informed of any violation of state drinking water standards as soon as possible so that they can take steps to protect their health. The quickest way to do this is to require that utilities notify local newspapers and the broadcast media of any Tier I or Tier II violation within 24 hours.

**Use multiple methods of notification to reach people:** While immediate notification of the media is important, using the media alone is not sufficient. Multiple methods of notification need to be utilized in order to reach all consumers of the water supply, particularly for the most serious violations (Tier I). In addition, using a posting as the only means of informing the public about a drinking water violation is not sufficient. Utilities should be required to use several of the available options for informing their consumers about potential threats to their health, especially for the most serious Tier I violations.

**Send repeat notices of continued violations within 30 days:** DEP's current proposal would allow utilities to wait up to 90 days before notifying consumers when violations of drinking water standards continue. Notices that the water continues to be unsafe should be sent out at least every 30 days to ensure that people continue to take precautions to protect their health.

**Consumer Confidence Report Rule:** We urge the EQB to include the following changes in the rule governing the annual water quality reports sent to customers.

11/08/2001

***Distribute the reports to all consumers:*** Mailing reports only to bill-paying customers ignores a substantial portion of the population. Individuals who rent and don't generally pay water bills, which includes lower-income people and the elderly, are often more vulnerable to water related health problems. However, most renters will never receive a report under the proposed rules. A recent survey of over 100 Consumer Confidence Reports from across Pennsylvania found several utilities that were distributing the report to all consumers. This demonstrates that it is both feasible and affordable for utilities to supply reports to all consumers. All utilities should be required to do so.

***Name specific polluters by name:*** Water utilities are required to list known sources of contamination by name in the reports when "reliable" information is available. We urge the DEP to define "reliable" in order to give clearer direction to utilities. We suggest that utilities be required to list specific sources of contamination when data from any of the following sources is available: source water assessments, sanitary surveys, the Toxic Release Inventory, Discharge Monitoring Reports or state or federal Superfund data. Utilities should use other information as available but these specific resources should be referenced in order to provide clear direction to utilities.

***Provide health information for all detected contaminants:*** The proposed regulations only require utilities to include health effects language for detected contaminants that violate state or federal drinking water standards (with several exceptions for which additional health language is required). We believe that consumers should be provided health effects information for all detected contaminants. Again, several utilities in Pennsylvania have taken steps to include with information in their reports without causing public alarm or incurring additional costs.

***Make available a full non-English translation of the report:*** The proposed regulations require systems that have a large portion of non-English speaking residents to include information in the appropriate language expressing the importance of the report and urging the reader to find some-one to translate it. That is not sufficient. We believe that if a water utility serves a community where at least 5% of its population does not speak English, the utility should be required to translate its CCR into that language. Further, it should place a prominent notice in that language in the report sent to all consumers announcing the availability of the translated version. This is the only way to guarantee accurate information is provided to non-English speaking populations.

We appreciate the opportunity to comment, and we look forward to a positive response from the Board and Department.

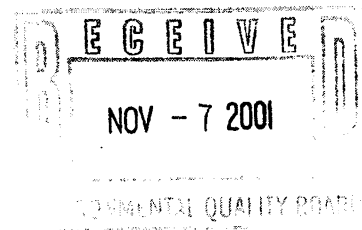
Sincerely,

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11/08/2001



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11/08/2001



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11/08/2001

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11/08/2001

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11/08/2001

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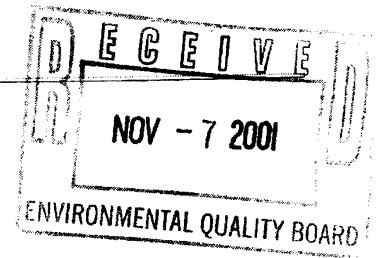
Albert Wurth, PhD  
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Original: 2214

**Trostle, Sharon F. - DEP**

**From:** Robert Wendelgass [bwendelgass@cleanwater.org]  
**Sent:** Tuesday, November 06, 2001 8:05 PM  
**To:** RegComments@state.pa.us  
**Subject:** PN/CCR Rule



**Comments on Public Notification/Consumer Confidence Report Rules  
Clean Water Action**

These comments are submitted on behalf of Clean Water Action, a statewide environmental group with 60,000 members throughout the state. Clean Water Action has worked extensively on drinking water issues, at the federal, state and local levels. We were active participants in the legislative process in 1995 that produced the new requirement for Consumer Confidence Reports (CCR's); and participated in the process during which EPA developed regulations for these reports. We have evaluated in excess of 250 CCR's from Pennsylvania water systems, issuing two studies reviewing these reports. We have also worked with several dozen utilities to review draft versions of their reports, providing suggestions to improve their readability and accuracy.

Clean Water Action's fundamental concern is that in several key areas, the new rules weaken, rather than strengthen, the public's right to know about the quality of their drinking water. In general, the regulations proposed by DEP follow the regulations or guidance issued by the EPA. However, Pennsylvania's existing Public Notification rules are already stronger than the current EPA rules. While the new proposal does include some improvements over the existing rules, there are several key areas in which the proposed rules weaken existing protections. We strongly oppose these weakening changes, and urge DEP to reverse them.

Former Governor Ridge's Executive Order gives state agencies the authority to adopt regulations stricter than federal minimums if they can demonstrate a clear reason for doing so. We believe there are a number of reasons to do so in this case.

- First, and foremost, Pennsylvania has a long history of problems with drinking water quality. For many years, we led the nation in the incidence of waterborne diseases. While this has dropped dramatically due to required improvements in filtration, that legacy has left a residue of public concern about drinking water that cannot be ignored. In addition, while the disease incidence has declined, problems with drinking water quality still persist. In 1999, 1,591 drinking water systems had 6,157 violations of MCL's or Treatment Techniques or had significant monitoring or reporting violations! While most of those were non-community systems, community water systems reported 140 violations of MCL's and Treatment Techniques and 309 had significant monitoring or reporting violations.
- Pennsylvania also has a significant portion of its population that is more vulnerable to waterborne illness. We are among the nation's leaders in the percent of our population who are elderly, and particularly, over 75 years of age. We have significant populations of people with compromised immune systems, including people with HIV/AIDS and those who have received organ transplants or undergone chemotherapy. And we have a significant population of small children and infants. All of these groups are at higher risk of waterborne illness and need fast, accurate information about problems with the quality of their water.
- Because of our industrial and mining heritage, and with the prominence of agricultural production in much of our state, much of the water we drink comes from sources that are polluted, not pristine. Millions of Pennsylvanians get their drinking water from rivers and streams that are considered "impaired" by pollution – by industrial or sewage discharges or by runoff from farms, mines or suburban developments. Others drink from aquifers that are contaminated by these same sources.
- Finally, adoption of regulations stronger than federal minimums would not be a new departure; it would be a continuation of existing practices. Pennsylvania's existing Public Notification Rule is stronger than the minimum EPA requirements in a number of areas. Given our history, our increased vulnerability and the existing threats to our water supplies, we believe that the rules should continue to exceed federal minimums in order to protect public health in the commonwealth.

Having outlined the reasons why we support strengthening of the proposed rules, let me indicate briefly the areas in which we believe changes should be made. I'll discuss the Public Notification Rule first, and then the Consumer Confidence Report rules.

**Public Notification Rule:**

11/07/2001

We support several of the changes made in the PN rule. We support the requirement of a consultation with the state within 1 hour for conditions that could constitute an immediate danger to public health; and support inclusion of treatment technique violations for pathogenic bacteria in Tier 1. However, there are several areas in which the proposed rule should be strengthened.

**Notification of the media within 24 hours:** We believe very strongly that the public needs to be informed of violations of drinking water standards as soon as possible so that they may take action to protect their health. While we appreciate the reduction in time allowed for Tier 1 notices, we are concerned that the rule reduces the number of activities needed to notify the public. Under the existing rule, three methods of notification are required (notice to TV and radio and the print media within 72 hours, and mail to customers within 45 days). Under the new rule, just one form of notification must be used -- either notifying TV and radio outlets, posting notices or delivering notices within 24 hours.

There are similar changes in the rules regarding Tier 2 violations. Now utilities must notify the broadcast media within 7 days, print media within 14 days and then mail to customers within 45 days. Under the new rule, they must mail to customers within 30 days and notify the newspaper, post notices or provide copies of notices within 30 days.

While we support the reduced time for mailing to customers, we are very concerned that under the proposed rules, it may sometimes be as long as 30 days before the public is notified that unhealthy levels of arsenic or some other cancer-causing chemical have been found in their tap water. This would be particularly problematic for people with compromised immune systems (people with AIDS/HIV or people undergoing chemotherapy) and for pregnant women for whom 30 days of exposure to an endocrine disrupting chemical could cause serious long-term damage to their fetus.

The simplest way to resolve these problems and improve our right to know when our water is unsafe to drink is to require all utilities to notify local newspapers and the broadcast media of any Tier 1 or Tier 2 violation within 24 hours. This would be simple and inexpensive for utilities to do; and would give people notice as soon as possible, empowering them to take steps to protect their health.

**Use multiple methods of notification to reach people:** While immediate notification of the media is important, use of any one method alone is not sufficient. Multiple methods of notification need to be utilized in order to reach all consumers of the water supply, particularly for the most serious Tier 1 violations. In addition, posting notices as the only means of informing the public about a drinking water violation is not sufficient. Utilities should be required to use several of the available options for informing their consumers about potential threats to their health, especially for the most serious Tier 1 violations.

While the rule sets a performance goal of notifying all consumers, we are concerned that the Department and public water system will end up negotiating the specific list of activities to be conducted during the consultation process, and fear that systems may be unwilling to do more than the minimum activities prescribed in the regulations. We urge DEP to prevent this from happening by at least requiring medium and large systems to conduct multiple activities for Tier 1 violations, since in these cases, it is unlikely that any one activity will reach all consumers within 24 hours.

**Send repeat notices of continued violations within 30 days:** DEP's current proposal would allow utilities to wait up to 90 days before notifying consumers when violations of drinking water standards continue. Notices that the water continues to be unsafe should be sent out at least every 30 days to ensure that people continue to take precautions to protect their health.

**Provide translated notices:** DEP's current proposal requires notices to include an announcement in a second language that a translated version of the announcement is available if an unspecified threshold of non-English speaking customers exists in a utility's service area. In the interests of getting information to consumers in a timely fashion, we suggest, if the threshold is exceeded, that the announcement sent to customers itself be translated into the additional languages.

This would provide the information more quickly than if a person had to call the utility to have a second announcement sent to them. Also, since the text of the announcement is relatively short, it should be possible to include versions in several languages in one mailing. We would further suggest that such notices should be required when 5% of the utility's service area speaks a language other than English.

**Consumer Confidence Report Rule:**

We are pleased that the proposed rules address some of the issues we have previously raised with DEP. In several years of reviewing reports, we have seen a number of problems, including type size and format that made reports unreadable; additional language that contradicted or detracted from the message of the report; or blanket statements that "our water is safe". However, we urge the EQB to include the following changes in the rule in order to ensure that these reports are accurate, readable and informative.

***Distribute the reports to all consumers:*** The proposed rule only requires that reports be mailed to customers, with a "good faith effort" to reach non-bill paying consumers. Mailing reports just to bill-paying customers ignores a substantial portion of the population, particularly the elderly and lower income renters who are often more vulnerable to water related health problems. Our recent survey of the second round of Consumer Confidence Reports from across Pennsylvania found an increasing number of utilities were distributing the report to all consumers. This demonstrates that it is both feasible and affordable for utilities to supply reports to all consumers. All utilities should be required to do so.

***Name specific polluters by name:*** Water utilities are required to list known sources of contamination by name in the reports when "reliable" information is available. We urge the DEP to define "reliable" in order to give clearer direction to utilities. Currently, most utilities are unclear what "reliable" data means and consequently ignore the requirement to list these sources. This in turn deprives consumers of information about the sources of the pollution that affects their drinking water.

We suggest that utilities be required to list specific sources of contamination when data from any of the following sources is available: source water assessments, sanitary surveys, the Toxic Release Inventory, Discharge Monitoring Reports or state or federal Superfund data. Utilities should use other information as available but these specific resources should be referenced in order to provide clear direction to utilities.

***Provide health information for all detected contaminants:*** The proposed regulations only require utilities to include health effects language for detected contaminants that violate state or federal drinking water standards (with several specific exceptions). We believe that consumers should be provided health effects information for all detected contaminants. Again, several utilities in Pennsylvania have taken steps to include with information in their reports without causing public alarm or incurring additional costs.

***Make available a full non-English translation of the report:*** The proposed regulations require systems that have a large portion of non-English speaking residents include information in the appropriate language expressing the importance of the report and urging the reader to find some-one to translate it. That is not sufficient. We believe that if a water utility serves a community where at least 5% of its population does not speak English, the utility should be required to translate its CCR into that language. Further, it should place a prominent notice in that language in the report sent to all consumers announcing the availability of the translated version. This is the only way to guarantee accurate information is provided to non-English speaking populations.

On behalf of our members, and the millions of Pennsylvanians who drink publicly-supplied tap water, we encourage the DEP to improve the proposed rules in the areas I have mentioned, strengthening, not weakening, the public's right to know about the quality of the water they drink.

Robert Wendelgass  
 Pennsylvania State Director, Clean Water Action  
 1201 Chestnut St. #602, Philadelphia PA 19107  
 11/6/01

RECEIVED  
 REVIEW COMMISSION  
 2001/07-9 AM 8:30



Environmental Quality Board

p.o. box 8477 harrisburg, pa. 17105-8477 (717)787-4526

November 7, 2001

Mr. Robert E. Nyce, Executive Director  
Independent Regulatory Review Commission  
14<sup>th</sup> Floor, Harrisstown #2  
333 Market Street  
Harrisburg, PA 17120

Re: Proposed Rulemaking – Safe Drinking Water (#7-368)

Dear Mr. Nyce:

The Environmental Quality Board has received comments regarding the above referenced proposed rulemaking from the following:

- |                                    |                               |
|------------------------------------|-------------------------------|
| 1. Kristin Sammartino              | 13. Resident                  |
| 2. James Farmer                    | 14. Suzanne Anuzzi            |
| 3. Lisa Yeutter                    | 15. John & Margaret Condet    |
| 4. Resident                        | 16. Dorothy M. Musgreave      |
| 5. Kimberly Zimmerman (no address) | 17. Marie Swety               |
| 6. James Chester                   | 18. Nancy McGlynn             |
| 7. K. Bliss                        | 19. Resident                  |
| 8. Peter Doroba                    | 20. Helen & Andrew Specchealo |
| 9. Nancy White                     | 21. Louis Leech (no address)  |
| 10. Julie Young                    | 22. M. E. Crescenzo           |
| 11. Resident                       | 23. Lauren Stoll              |
| 12. Gloria J. Marquess             | 24. Patti Helenski            |

These comments are enclosed for your review. Copies have also been forwarded to the Senate and House Environmental Resources and Energy Committees. Please contact me if you have any questions.

Sincerely,

Sharon F. Trostle  
Regulatory Coordinator

Enclosures

2001 NOV - 2 AM 9:11

To: Enviromental Quality Board

Please strengthen Pa's rules about our right to know about the quality of our drinking water.

1. Require utilities to notify the media with- in 24 hours any time our water violates state standards.
2. Require utilities to use multiple methods to inform us when our water is unsafe. Require that Consumer.
3. Confidence Reports list specific polluters by name when data is available.

Thanks  
Tax Payer

01. 16 16 10 11

Ms Kristin Sammartino  
511 Covington Rd.  
Havertown, PA 19083-5715

Environment Quality Board  
PO Box 8477, Harrisburg PA 17105

NOV - 2 2001

ENVIRONMENTAL QUALITY

Original: 2214

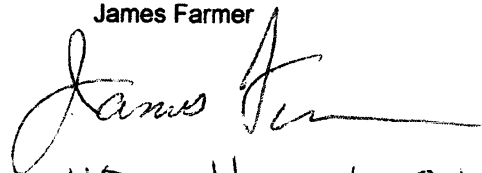
Environmental Quality Board  
PO Box 8477  
Harrisburg PA 17105-8477

Clean Water Action  
1201 Chestnut St. #602 Phila. Pa., 19107  
215-640-880

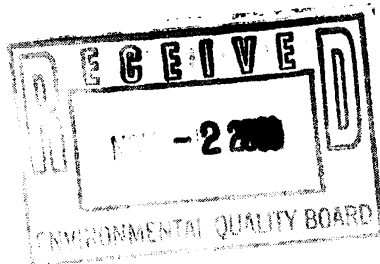
To Whom it may concern

As a concerned citizen I would like to be informed as soon as possible when and if the drinking water becomes contaminated. Please vote to ensure the protection of our community in these times of uncertainty.

James Farmer



450 Hermit St.  
Philadelphia, PA 19128



ENVIRONMENTAL QUALITY BOARD

P.O. Box 8477

HARRISBURG, PA 17105-8477

OCTOBER 9, 2001

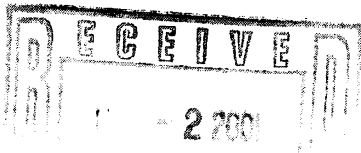
TO WHOM IT MAY CONCERN:

I believe it is necessary to strengthen Pennsylvania's rules about our right to know about the quality of our drinking water by 1) Requiring utilities to notify the media within 24 hours any time our water violates state standards & use multiple methods to inform us when our water is unsafe, 2) requiring that Consumer Confidence Reports list specific polluters by name when data is available.

Lisa El Yentzer

422 Dupont St.

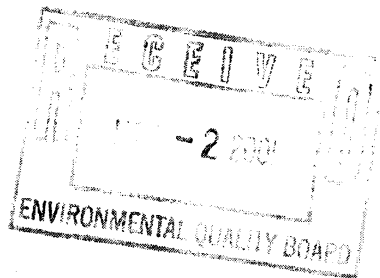
Phila, Pa 19128



Let US. ~~RE~~ NOW SOONER  
THEN 24 HOURS  
514 HOURS WILL BE GOOD  
TO INFORM US

24 HOURS IS TOO LONG A  
TIME

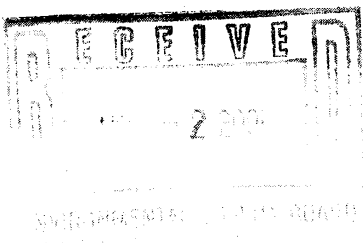
317 LEVERING FOR  
PHILA PA.





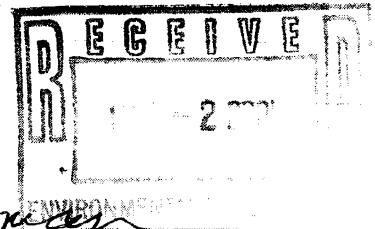
To: ENVIRONMENTAL QUALITY BOARD,

I want the people to be notified anytime there's anything or any kind of problems with our drinking water. In fact our tap water is usually very funny tasting and ~~and~~ sometimes there's things floating in the water & smells at times. We buy water filter and bottled water because our water tastes so lousy 90% of the time. We have a water tester/meter and the filter water is 0. The bottle water ranges from 50-100. ~~that~~ the tap water runs from 250-400. That's really terrible. I'm also, for improving the environment in any ways possible. I think we should be notified and there should be stricter laws. Especially now with all this terrorism since Sept. 11<sup>th</sup>, 2001.



THANK YOU

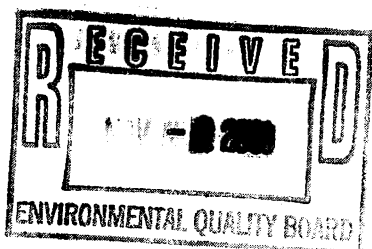
Kimberly Zimmerman



10/5/01

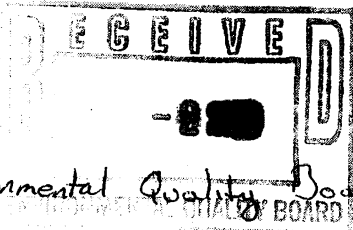
Environmental Quality Board  
PO Box 8477  
Harrisburg, PA 17105-8477

- Require utilities to notify the media within 24 hours anytime our water violates state standards and use multiple methods to inform us when our water is unsafe.
- Require the Consumer Confidence Reports be sent to all consumers, not just bill-paying customers.



James Chester  
43 Waverly Road  
Haverstown, PA 19083

James S. Chester 10/5/01



Environmental Quality Board,

Require utilities to notify the media within 24 hours anytime our water violates state standards and use multiple methods to inform us when our water is unsafe.

Require that Consumer Confidence Reports list specific polluters by name when data is available.

Peter Dordick  
232 Lauriston St  
Phila PA 19128

A handwritten signature in dark ink, appearing to be "Peter Dordick", written over a horizontal line.

Environmental Quality Board

1) Require utilities to notify the media within 24 hrs anytime our water violates state standards & use multiple methods to inform us our water is not safe.

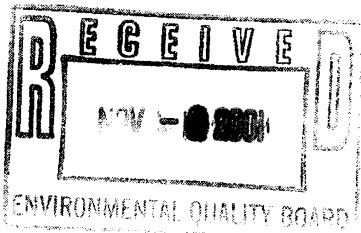
2) Require Consumer Confidence Reports list specific polluters by name when data is available.

Office for RA  
804 Fellows Ave RA  
Lancaster, Pa 17603

Environmental Quality Board,

We ~~need~~ utilities to notify  
the media and the public, as fast  
as possible when our water is  
found to violate state standards,  
and is unsafe to use or drink!

It would also help to know  
what the pollutant is or whom  
the polluter is (by name) when  
information is available.



Thank you  
signed a concerned  
citizen!

Honey White  
552 Shawmont Ave  
Phila. Pa. 19128

108 Hillcrest  
Havertown, PA <sup>10-4-01</sup> 19083

To the Environmental  
Quality Board:

I am concerned with  
the quality of our drinking  
water. There should be  
a 24 Hour media  
alert system in fact  
so that we can be  
informed when the  
water quality is unsafe.  
There should also be a  
requirement that Consumer  
Confidence Reports list health  
effects for all contaminants  
detected in our water.

My family has the right  
to have clean, safe water!

Sally Young

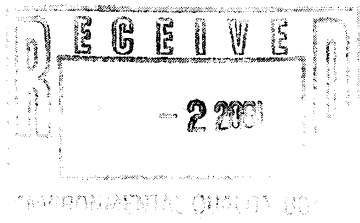
10/5/01

Environmental Quality Board,

Please strengthen PA's rules about  
our right to know about the  
quality of our drinking water by:

(1) Require utilities to notify the media  
within 24 hrs any time our water violates  
state standards + use multiple methods  
to inform us when our water is unsafe

(2) Require that consumer confidence  
Reports list health effects for all  
contaminants detected in our water



/s/ [Signature]

414 Lincoln Ave.

Havertown, PA 19083

October 2, 2001

Environmental Quality Board  
P.O. Box 8477  
Harrisburg, PA 17105-8477


To Whom It May Concern:

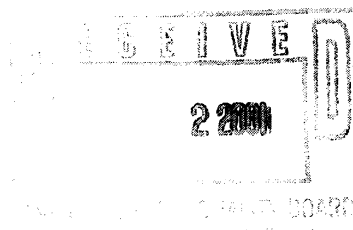
Please strengthen Pennsylvania's rules about our right to know about the quality of our drinking water by:

Requiring utilities to notify the media within 24 hours any time our water violates state standards and use multiple methods to inform us whenever our water is unsafe.

Requiring that Consumer Confidence Reports list specific polluters by name when data is available.

Regards,

  
Gloria J. Marquess  
956 Caledonia Street  
Philadelphia, PA 19128



To: The Environmental Quality Board:

Please strengthen my right to know about the quality of my drinking water.

1. Require utilities to notify the media when the quality of our drinking water becomes unsafe
2. Require that reports on Consumer Confidence be sent to the consumers

Cary

2424 Hirst Ter.

Havertown, PA 19083

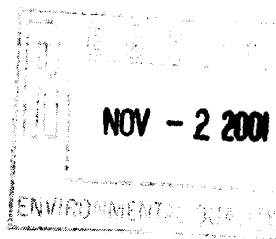




To Whom it may concern -

I am concerned about the quality of our drinking water. I believe - we as the public - have a right to know when our drinking water is unsafe to drink and when arsenic levels are high. I also believe that we have a right to know of all contaminants found in our water.

Suzanne Anuzzi  
Suzanne Anuzzi  
420 Lyceum Ave  
Phila Pa 19128



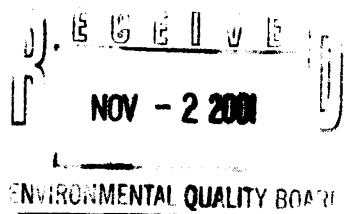
Environmental Quality Board  
PO Box 8427  
Harrisburg, PA

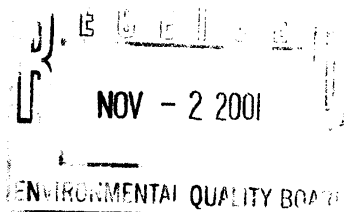
Dear Sirs:

Please vote to strengthen Pennsylvania's rules about the right to know about our drinking water quality.

This includes requiring utilities to notify us and the media anytime our water does not meet state standards and that the specific polluters are listed by name if known.

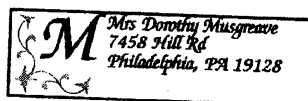
John + Margaret Condit  
4534 Manayunk Ave.  
Phila. PA. 19128





October 17, 2001

Dear Sirs:

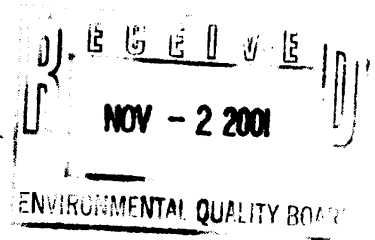


Please strengthen Pennsylvania's rules about our right to know about the quality of our drinking water.

We should be notified with the results of all testing on the water. As a concerned citizen I think we have a right to be notified.

— T Ranks  
(Mrs) Dorothy M. Musgrave

To: Environmental Quality Board  
P.O. Box 8477  
Harrisburg, Pa 17105-8477



To Honorable May Conner:

Please strengthen Pennsylvania's  
rules about our right to know about  
the quality of our drinking water.

We need to require utilities to  
notify the media within 24 hours any  
time our water violates state standards  
& uses multiple methods to inform us  
when our water is safe.

And kindly require that Consumer  
Confidence Reports list health effects  
for all contaminants in our water.

Our children need to have  
clean water to grow up with & to  
keep our planet safe for generations  
to come.

Thank you,  
Marie J. Suetty  
75 St. Helens Ave  
Hackettstown, Pa 19083

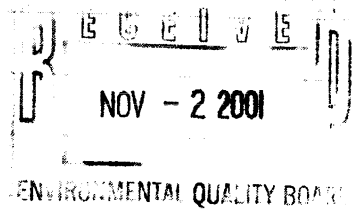
Require utilities to notify the media  
within 24 hours anytime our water  
violates state standards and use  
multiple methods to inform us when  
our water is ~~unsafe~~.

Require that Consumer Confidence  
Reports be sent to all consumers, not  
just bill-paying customers.

Nancy McElginn

433 Comaroe St

Phila Pa. 19128



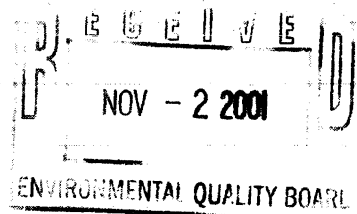
10/22/01

Environmental Quality Board,

Please notify the media within 24 hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe. Also please provide Consumer Confidence Reports to all customers, not just bill-paying customers.

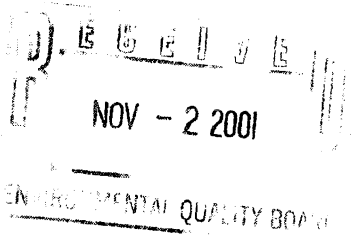
Thank You,

487 Conarroc St  
Philadelphia PA 19128



1. Require our utilities to notify the media within 24 hours of any event that violates state standards for our water supply.
2. Reports & list specific polluters by name when available.

Helen Specchiato  
466 Paoli Ave  
Phila Pa 19128



To

Environmental Quality Board

1. Please require our utilities to notify the media of any compromise in our safe standards for our water.
2. Require specific pollutants data when available.

Andrew Spichecker  
466 Paoli Ave  
Chico Pa 19128

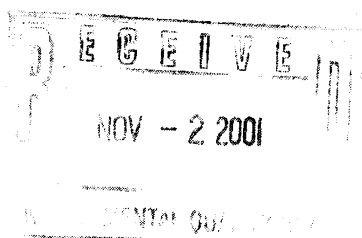
J. B. C. E. U. S. E.  
NOV - 2 2001

ENVIRONMENTAL QUALITY BOARD



TO: ENVIRONMENTAL QUALITY BOARD,

I WANT the people to be notified anytime theres ANYthing OR ANYkind of problems with OUR drinking water. IN FACT OUR TAP WATER IS USUALLY VERY FUNNY TASTIN. AND ~~some~~ sometimes there's things FLOATING IN THE WATER & SMELLS AT TIMES WE buy WATER FILTER AND BOTTLED WATER BECAUSE, OUR WATER TASTES SO LOUSEY 90% OF THE TIME. WE HAVE A WATER TESTER/METER AND THE FILTER WATER IS 0. THE BOTTLE WATER RANGES FROM 50-100. ~~that~~ THE TAP WATER RUNS FROM 250-400. THAT'S REALLY TERRIBLE. I'M ALSO, FOR IMPROVIN THE ENVIRONMENT IN ANY WAYS POSSIBLE. I THINK WE SHOULD BE NOTIFIED AND THERE SHOULD BE STRICTER LAWS. ESPECIALLY NOW WITH ALL THIS TERRORISM SINCE SEPT. 11<sup>TH</sup>, 2001



THANK YOU  
Louis Leach

10/12/01

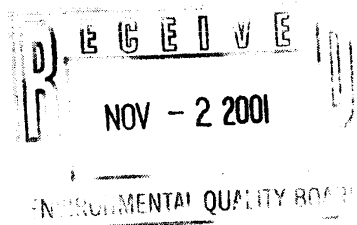
Environmental Quality Board  
P.O. Box 8477  
Harrisburg PA 17105

To Whom It May Concern:

Please Strengthen Penna. rules about our  
right to know about ~~our~~ the quality of  
our drinking water:

Require utilities to notify the media  
within 24hrs. anytime our water may  
be unsafe.

Require the Consumer Confidence Reports  
list specific polluters by name when  
data is available.



M.E. Crescenzo  
492 Ripton St.  
Phila PA 19128

10.17.01

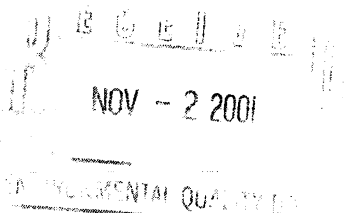
To Whom It May Concern at the:  
Environmental Quality Board,

I am concerned about my drinking water and would like to show my support of 2 things:

- Utilities Required to notify media within 24 hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe.
- Require that Consumer Confidence Reports list health effects for all contaminants detected in our water.

Thank You,  
Lauren Still

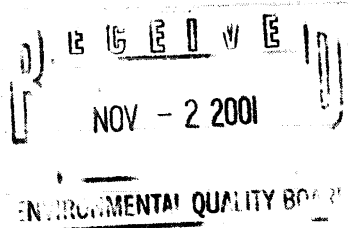
LAUREN STILL  
615 Hermitage St.  
Philadelphia, PA 19128



Dear Environmental Board

1. Require utilities to notify the media within 24 hours anytime our water violates state standards and use multiple methods to inform us when our water is unsafe.

Require that consumer Confidence reports be sent to all consumers, not just bill-paying consumers.



Sincerely  
Mrs. Kate Melenski  
445 Pensdale St.  
Phila. PA 19128

john poynton

---

116 E. Turnbull Ave.  
Havertown, PA  
19083  
(610) 449-3443

Environmental Quality Board  
PO Box 8477  
Harrisburg PA 17105-8477

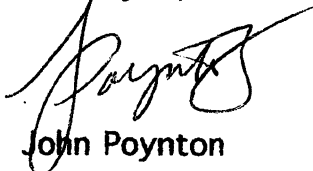
Dear Sirs,

Please strengthen Pennsylvania's rules about our right to know about the quality of our drinking water.

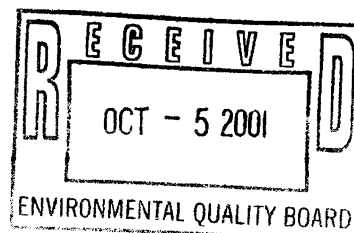
Please require utilities to notify the media within 24 hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe.

Please require the Consumer Confidence Reports list health effects for all contaminants detected in our water.

Thank you,

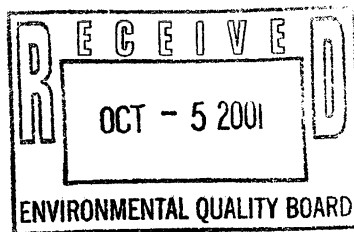


John Poynton



September 24, 2001

Environmental Quality Board  
Po Box 8477  
Harrisburg Pa 17105-8477



To whom It May Concern:

We as concerned citizens need to strengthen Pennsylvania's rules about our right to know about the quality of our drinking water. We need to do the following:

- Require utilities to notify the media within 24 hours anytime our water violates state standards and use multiple methods to inform us when our water is unsafe.
- Require that Onsource Confidence Reports list health effects for all contaminants detected in our water.

Please do not delay in responding to this critical issue.

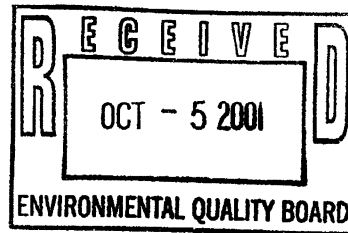
Thank you for your attention to this matter.

Very truly yours,

Ronald A. Richs  
7 W Chestnut Hill Ave  
Phila Pa 19118

Original: 2214

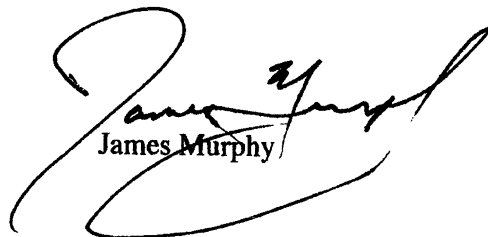
JAMES MURPHY  
312 Steel Rd  
Havertown, PA 19083



Environmental Quality Board

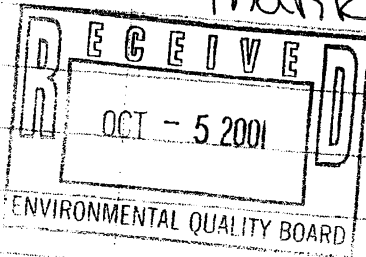
We need to strengthen Pennsylvania's rules about our right to know about the quality of our drinking water. We need to require utilities to notify the media within 24 hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe.

We need to require that Consumer Confidence reports list health effects for all contaminants detected in our water

  
James Murphy

To Whom it may concern,  
• Please require utilities to notify the media within 24 hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe.

• Please require that Consumer Confidence Reports be sent to all consumers, not just bill-paying consumers.  
Thanks,



Kara McPhillips  
~~740~~ 1701 16<sup>th</sup> St NW  
W.D.C. 20009

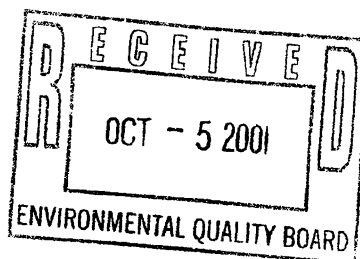


10/1/01

Environmental Quality Board

P.O. Box 8477

Harrisburg, PA 17105-8477



Dear Sirs:

I am writing this letter today in the hope that you will be able to deliver legislation that will do the following to help control the quality of water we all consume:

--- Require utilities to notify the media within 24 hours anytime our water violates state standards and use multiple methods to inform us when our water is unsafe.

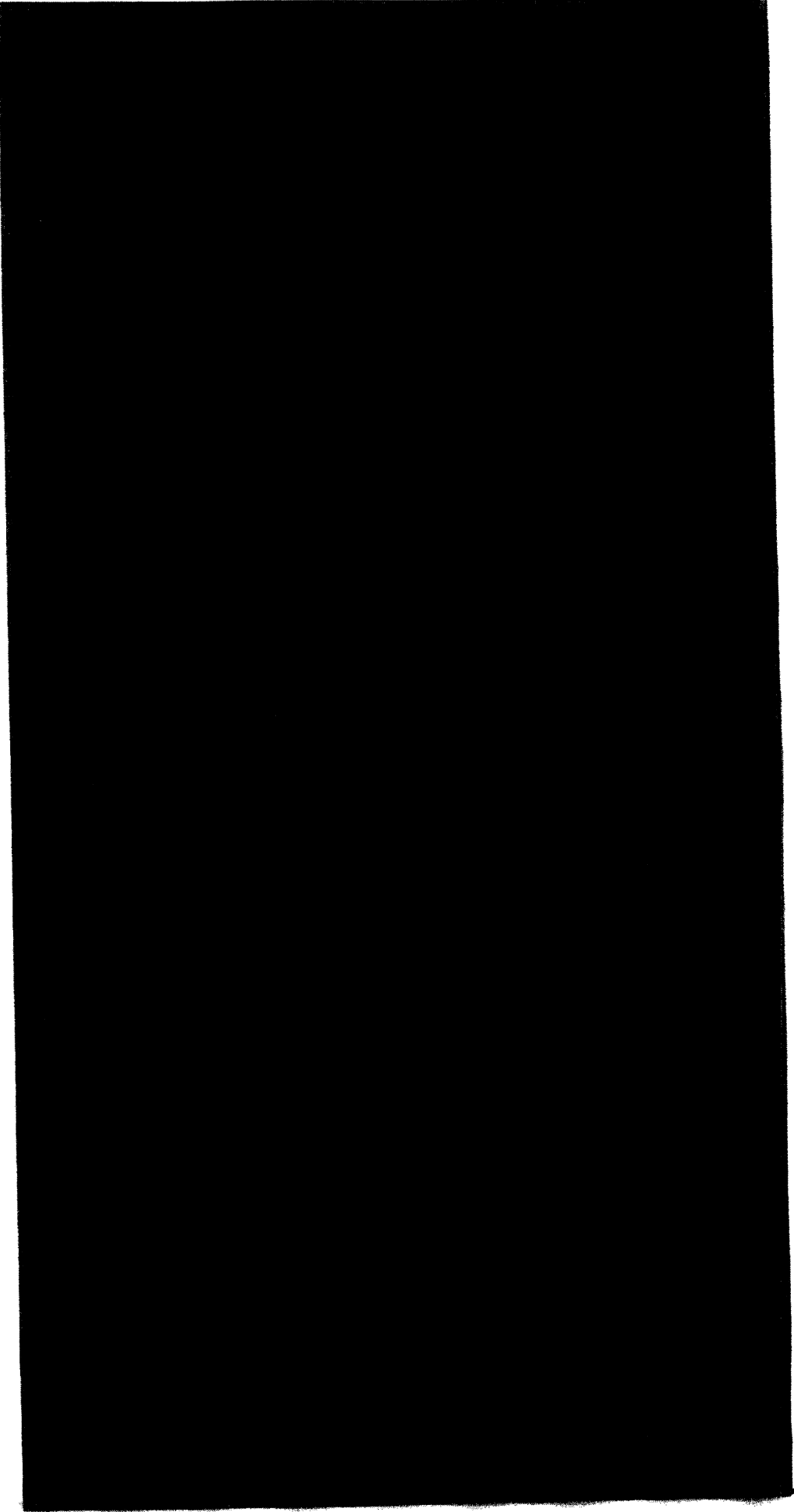
---- Require that the Consumer Confidence Reports list specific pollutants by name when data is available.

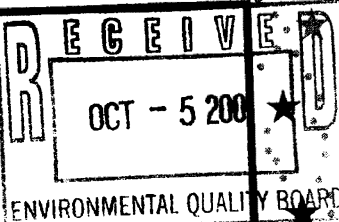
Thank you for your consideration & understanding in dealing with these vital issues.

(over)

Sincerely,  
Steve Kinsor

Original: 2214





To whom it may concern,

Please require utilities  
to notify the median with  
in 24 hours any time our  
water violates state standards  
and use multiple methods to  
inform us when our water is  
unsafe.

Require that Consumer  
Confidence reports that  
health effects for all  
contaminants detected in  
our water

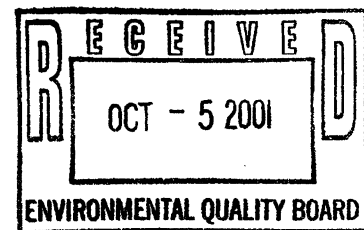


Mrs. Bridget Dangelo  
218 Earlington Rd.  
Havertown, PA 19083-5530

Original: 2214

Environmental Quality Board,

I am concerned about the quality of our drinking water. I wonder,  
Is it safe to drink? There are times it doesn't taste good. I've been drinking spring water.  
I feel we have a right to know from time to time about the quality of our drinking  
water. We need to make sure they don't weaken these rules, we want to know.



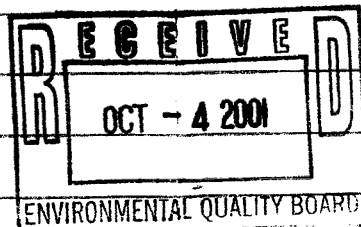
To whom it may concern:

Please strengthen Pennsylvania's Rules about our right to know about the quality of our drinking water. Require utilities to notify the media within 24 hours any time our water violates state standards. Require utilities to use multiple methods to inform us when our water is unsafe. Require that consumer confidence reports be sent to all consumers, not just bill-paying customers.

Thank you!

Sincerely,  
Nicole Hermann

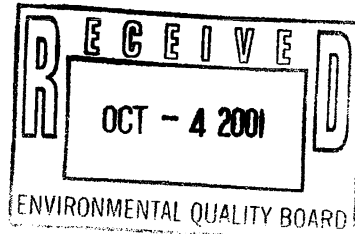
409 Hawthorn St.  
Warminster, PA 18974



Original: 2214

September 30, 2001

Environmental Quality board  
PO Box 8477  
Harrisburg, PA 17105-8477



Dear Environmental Quality Board,

As a concerned citizen of Pennsylvania, I am writing to urge you to strengthen two particular rules about the quality of our drinking water. One is the **Public Notification Rule** whereby utilities must notify the media within 24 hours any time our water violates state standards and therefore the water is unsafe. The second is the **Consumer Confidence Report Rule** whereby the utilities must report to all consumers any contaminants in our water and the health effects for each one. Especially during this time in our nation's history where we must be on alert about possible terrorist plots to use chemical warfare, the quality of our drinking water should be closely monitored and all possible hazards disclosed to the public at large. I thank you for the work you have done thus far and I urge you to continue to protect the citizens of Pennsylvania.

Sincerely,

Chuck Lillard  
4 Llandaff Rd  
Havertown, PA 19083

TO: ENVIRONMENTAL QUALITY BOARD

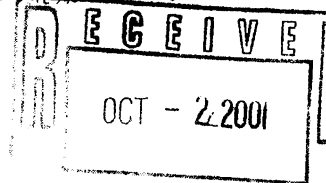
PLEASE STRENGTHEN RULES ABOUT OUR  
RIGHT TO KNOW ABOUT THE QUALITY OF OUR  
DRINKING WATER.

SPECIFICALLY, Require utilities To Notify The Media  
WITHIN 24 hrs. of any violation of State Standards.  
Also Require utilities To Use Multiple Methods To Inform  
Us when Water is Unsafe

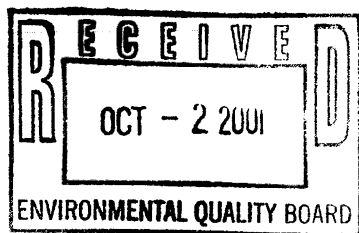
Thank You.



Michael Deegan



ENVIRONMENTAL QUALITY BOARD



Ronald & Debbie Wright  
1709 GreenValley Road  
Haverstown, Pa 19083

Environment Quality Board  
P.O. Box 8477  
Harrisburg, Pa 17105-8477

To the Environment Quality Board,

As tax payers and parents of two children we feel we have the right the right to know about the quality of our drinking water. We want the the Pennsylvania's rules about our right to know about the quality of our drinking water strengthened. We want you to:

- Require utilities to notify the media within 24 hours anytime our water violates state standards and use multiple methods to inform us when our water is unsafe.
- Require that Consumer Confidence Reports be sent to all consumers, not just bill-paying customers.

Thank you  
Ronald Wright and Debbie Wright



OCT 201

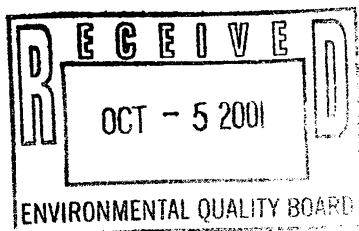
Environmental Quality Board,

I am writing concerning the quality of our drinking water. I feel it is a priority for utilities to notify the media within 24 hours any time our water violates state standards. They should be required to use multiple methods to do so. The Consumer Confidence Report should list effects for all contaminants detected in our water.

Thank you,

Stacey Wines

Stacey Wines  
120 E Main Street Ave  
Haverdorn PA 19083  
SAWWIN@AOL.COM



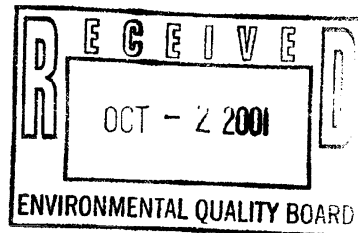
Thursday, September 27, 2001  
Alex Willis  
23 Juniper Road, Havertown PA.

## We Want to Know What's in our Water!

The very liquid that we drink, the beverage that our lives depend on, water, should be clean enough that we can drink it. If, for any reason whatsoever that the water that we use is unsafe, (not meeting the state's standards,) it should most definitely be released to the media. Why? Why not?! Is it right that our children, our pets, anyone should be gulping down poison? We want to know if our water is unhealthy, ASAP! We should also require that Consumer Confidence Reports to list health effects for all unsafe substances in our water, so that we can help to watch out for contaminants.

*Sincerely,*

*Alex Willis*  
*A*  
*A*  
*A*

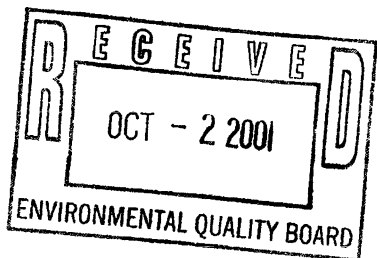


Environmental Quality Board,

I believe the the following actions  
should be taken to ensure the quality of  
Drinking water:

① Require utilities to notify the media  
within 24 hours anytime our water violates  
state standards and use multiple methods to  
inform us when our water is unsafe.

② Require that Consumer Confidence Reports  
list health effects for all contaminants detected  
in our water.



Sincerely,

PAUL Tocci  
174 Juniper Rd  
Hawertown, PA 19083

Environmental Quality Board  
PO Box 8477  
Harrisburg, PA 17105-8477

249 Strathmore Rd.  
Havertown, PA 19083  
September 28, 2001

To Whom It May Concern:

Please strengthen PA's rules about our right to know about the quality of our drinking water.

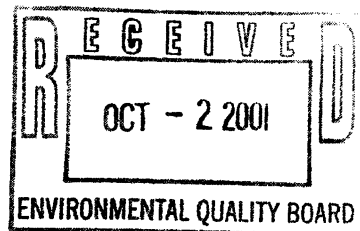
Require utilities to notify the media within 24 hours any time our water violates state standards. Use multiple methods to tell us when our water is unsafe.

Next, require that Consumer Confidence Reports list health effects for all contaminants detected in our water.

Thank you for your attention to this matter.

Sincerely,

Ellen B. White



Environmental Quality Board  
PO Box 8477  
Harrisburg, PA 17105-8477

October 2, 2001

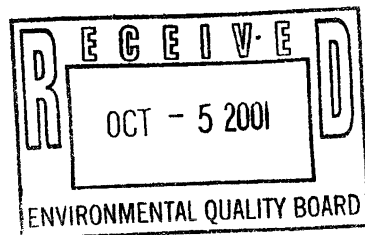
Dear Environmental Quality Board,

We have learned through volunteers that there are toxins in our water that are harmful to us and we would like you to help strengthen the rules about our right to know about the quality of our drinking water.

I believe that the rules should require utilities to notify the media within twenty-four hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe so that we can make a conscious choice of whether to drink the water or not.

Also, the rules should require that the Consumer Confidence Reports list specific polluters by name when data is available. The public has a right to know who is polluting the water we drink.

Thank you for your efforts on our behalf.



Sincerely

*Colleen Smith*  
3459 Cresson St  
Ocala PA 19129

Original: 2214

Environmental Quality Board  
PO Box 8477  
Harrisburg, PA 17105-8477

October 2, 2001

Dear Environmental Quality Board,

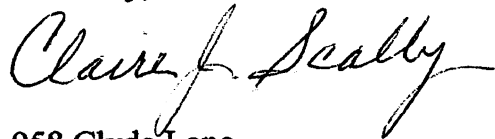
We have learned through volunteers that there are toxins in our water that are harmful to us and we would like you to help strengthen the rules about our right to know about the quality of our drinking water.

I believe that the rules should require utilities to notify the media within twenty-four hours any time our water violates state standards and use multiple methods to inform us when our water is unsafe so that we can make a conscious choice of whether to drink the water or not.

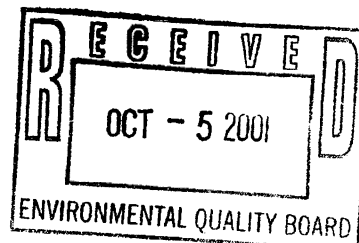
Also, the rules should require that the Consumer Confidence Reports list specific polluters by name when data is available. The public has a right to know who is polluting the water we drink.

Thank you for your efforts on our behalf.

Sincerely,



958 Clyde Lane  
Phila. PA 19128



Environmental Quality Board  
PO Box 8477  
Harrisburg, PA 17105-8477

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